

Everyone in Brighton & Hove has a right to feel safe.

REPORTING HATE INCIDENTS TO THE POLICE

- In an **emergency**, please **dial 999** and ask to speak to the police
- In **non-emergency** you can contact the police on **101**
- **Local Call:** You can also dial **01273 470 101**
- Contact police through their **website and to report all types of crimes or anti-social behaviour online** <https://www.sussex.police.uk/> (use Report Button)
- <https://www.sussex.police.uk/ro/report/ocr/af/how-to-report-a-crime/>
- Further information and advice on hate incidents and crimes including a video at [What is hate crime? | Sussex Police](#) and to report a hate crime at: [How to report hate crime | Sussex Police](#)

PEOPLE WITH HEARING OR SPEECH IMPAIRMENT CAN CONTACT POLICE VIA

- If you've pre-registered with the [emergencySMS service](#), use our **textphone service 18000** or text us on 999.
- Call [999 BSL](#) to use a British Sign Language interpreter.

Sussex Police will treat all hate incidents (Racist, Religiously motivated, Disability, Homophobic, Transphobic, and Biphobic) seriously and will respond effectively. If you need a **sign** or **language interpreter**, the police will be able to provide you with one.

TRUE-VISION ONLINE REPORTING TO THE LOCAL/SUSSEX POLICE:

You can report all hate incidents or crimes through the [True-Vision on-line facility](#) to the police. You can report all hate incidents or crimes that you may have been the victim of, witnessed, or are reporting on behalf of someone else.

- On the [Report a hate crime - True Vision](#) page '[Click here](#)' to report hate crime to the police Or directly report at [Hate crime | Police.uk](#).
- you can give as much or as little personal details as you choose.
- you can report anonymously, if you wish.
- You can also learn more about **reporting internet hate crime** at: http://report-it.org.uk/reporting_internet_hate_crime

REPORTING CONCERNS / SUSPICIOUS/ TERRORIST ACTIVITY

Sussex Police and Brighton & Hove City Council encourage all residents to report any suspicious behaviour or activity immediately. You have a few different routes:

- **Anti-Terrorist Hotline: 0800 789 321**
- **non-emergency Sussex Police: 101**
- **Emergency: 999**
- **Anonymously call Crime Stoppers: 0800 555 111**
- **Anonymously report Online to Crime Stoppers at: <https://crimestoppers-uk.org/give-information/give-information-online/>**
- **Further information [Community Cohesion](#) & [ACT](#) (Action Counters Terrorism)**

REPORTING ONLINE TERRORIST / ILLEGAL MATERIAL

- **Counter Terrorism Internet Referral Unit (CTIRU):** Report illegal terrorist information, pictures or videos you've found on the internet.
<https://www.gov.uk/report-terrorism>



Some examples of illegal terrorist or extremist content include:

- Speeches or essays calling for racial or religious violence
- Videos of violence with messages of 'glorification' or praise for terrorists
- Postings inciting people to commit acts of terrorism or violent extremism
- Messages intended to stir up hatred against any religious or ethnic group

You will also find this [GOV.UK referral tool](#) on the [Community Cohesion](#) website.

ADVICE & SUPPORT WHEN CONCERNED ABOUT ANYONE GETTING DRAWN INTO TERRORISM IN BRIGHTON & HOVE

If you are concerned that an individual may be susceptible to being drawn into extremist or terrorist related activity, (e.g. thinking or preparing to travel to join a conflict, or a proscribed group or getting involved in right wing groups) you can:

Consult Prevent Team based at the Community Cohesion Team:

email: Channel.Prevent@brighton-hove.gov.uk or

call on 01273 291115

Further information: [Prevent](#) on the council website.

REPORTING HATE INCIDENTS AND SUPPORT FROM THE COMMUNITY SAFETY CASEWORK TEAM IN BRIGHTON & HOVE

- I. **Private Rented Sector Tenants and Owner Occupiers** can report all types of hate incidents and anti-social behaviour (ASB) to the Community Safety Casework Team
- **Call** the Duty Line on **01273 29 2735**
You will be able to speak to a Community Safety Caseworker during office hours: Monday to Fridays from 9am to 5 pm. (Answer machine after office hours and on Wednesdays)
 - **Email:** communitysafety.casework@brighton-hove.gov.uk
 - **Report Online** using [online anti-social behaviour and hate incident reporting form](#)

To know the definitions of racist and religiously motivated incidents and to report all hate incidents please visit: <http://www.brighton-hove.gov.uk/racistincidents>

To learn the definitions of disability hate incidents, and to report all hate incidents online please visit: [Disability hate incidents](#)

To learn the definitions of [Homophobic, biphobic or transphobic motivated hate incidents](#) and to report please visit the [council website](#).

- II. **Council Tenant or Council Leaseholder** can report report anti-social behaviour and hate incidents to Housing Customer Services
- **Call:** 01273293030
 - **Email:** housing.customerservices@brighton-hove.gov.uk
- III. **Housing Association Tenant** can report anti-social behaviour and hate incidents to your housing provider. E.g.: to **Southern Housing** at: [Safeguarding](#) e.g. to **Hyde Housing:** [Antisocial behaviour | The Hyde Group](#)

REPORTING GRAFITI & OFFENSIVE GRAFFITI

The Council's street cleaning team will remove or paint over offensive graffiti, tagging and street art that contains words or pictures which are: hate comments, extremist sentiment, anti-faith, or swear words. [What to do about graffiti](#)

REPORT UNAUTHORISED FLAGS FOR REMOVAL: Residents should contact streetlighting@brighton-hove.gov.uk

REPORTING TO THE BUS COMPANY

You can also report hate incidents to Brighton & Hove Buses (If you can, please report to the police).

- **Call: 01273 886200**
- **Email:** info@buses.co.uk
- Customers with **hearing impairments**, Texting **SMS 07583 051915**
- **Report In Person:** Brighton Travel Hub on 27 North Street, Brighton, BN1 1EB
Or Visit Head Office at 43 Conway Street, Hove, BN3 3LT
- See their website: www.buses.co.uk/report-it

REPORTING TO THE RACIAL HARASSMENT FORUM AND SUPPORT IN BRIGHTON & HOVE

Racial Harassment Forum also have opportunities for people to report racist and religiously motivated incidents and seek support.

- **Call: 07933 181 885**
- **Email:** communitysupporter@rhfbandh.org.uk
- **Visit:** [Racial Harassment Forum](#), BMECP Centre, 10 A Fleet Street, Brighton. BN14ZE.

SUPPORT FOR LGBTQ+ IN BRIGHTON & HOVE

Brighton and Hove LGBTQ+ [Switchbaord](#): The helpline is a supportive, non-judgemental and confidential space for LGBTQ+ (Lesbian Gay Bisexual Trans and Questioning) people as well as for their family, friends and supporters.

- **Email:** helpline@switchboard.org.uk
- **Call: 01273 204050** (open 7:00 PM – 9:30 PM on Tuesday to Thursday)
- [Brighton & Hove LGBT Switchboard – Listen, Support & Inform](#)

REPORTING HATE INCIDENTS & ONLINE OFFENSIVE MATERIAL

Additionally, you can report hate incidents and online offensive material in a number of ways:

1. **THE COMMUNITY SECURITY TRUST (CST):** To report **anti-Semitic incidents** (nationally and locally)
 - **Call 020 8457 9999,**
 - **Email incidents@cst.org.uk**
 - The **CST** also has a **national emergency number** which should be used to report antisemitic attacks: **0800 032 3263** (alongside calling 999)
 - To access security advice for buildings, schools, synagogues, or events: [Security – CST – Protecting Our Jewish Community](#)
 - Check 6 monthly and annual **reports** on the numbers and patterns of anti-Semitic incidents and discourse: <http://www.thecst.org.uk/>
 - You can also access support locally through the [Sussex Jewish Representative Council](#).
2. **TELL MAMA** (MEASURING ANTI-MUSLIM ATTACK): Report **anti-Muslims** and religiously motivated incidents (online and offline), seek casework support, emotional support, legal signposting, advocacy, and court attendance support at: [Tell Mama: Report in Anti-Muslim Hate or Islamophobia](#)
 - Confidential and free helpline, **Call on 0800 456 1226**
 - **WhatsApp** message at **0734 184 6086**
 - Report through their **online form**: <http://tellmamauk.org/submit-a-report/>
 - Download free **iOS** or **Android** apps to report
 - **Reports** on numbers and patterns of anti-Muslim incidents and **Resources**: [Resources to Counter Anti-Muslim Cases or Islamophobia UK | Tell Mama](#)
 - **Counselling support** to people experiencing anti-Muslim hate or Islamophobia (six-session counselling service that will provide an initial assessment session, leading

to the option of the six counselling sessions over three months) email

counselling@tellmamauk.org

3. **THE MONITORING GROUP:** **Report** racist and other hate incidents **online:**

[Contact 1 — The Monitoring Group](#) – they will call you back in 24 hours

- Or **call** on **02075827438** (10am to 6pm from Monday to Friday; closed for Lunch daily from 12.30pm to 2pm)

4. **REPORTING ABUSIVE MATERIAL ON META / FACEBOOK:**

Meta that owns Facebook, removes things that don't follow the [Meta Terms](#) (e.g.: coordinating harm including outing someone, promoting crime, nudity, bullying, graphic violence, spam). If you come across something on Meta that doesn't follow the Meta Terms, [use the report link](#) near the post or photo to submit a report.

a) For further advice on how to report things on the Facebook please see:

<https://en-gb.facebook.com/help/181495968648557/>

b) A list of prohibited categories of content can be found in Facebook Community

Standards at: www.facebook.com/communitystandards

5. **REPORTING ABUSIVE MATERIAL ON THE X:**

As a policy, X do not mediate content or intervene in disputes between users.

However, targeted abuse or harassment may constitute a violation of the [X Rules](#) and [Terms of Service](#).

a) If you are a victim of targeted abuse or harassment, you can read more about how to deal with your issue [here](#). To understand more on what X platform

considers abuse, harassment (targeted harassment or Incitement to harassment visit: [How X handles abuse and harassment | X Help](#)

b) You can find more about how to report violations of the X rules at: [How to report violations of X Rules and Terms of Service](#)

6. **UK SAFER INTERNET CENTRE** provides tips and advice for parents and carers to keep children safe online - guides on the privacy

settings, parental controls and internet safety features of the major internet service providers. You can also **report any harmful content found online through the UK Safer Internet Centre**

7. **EDUCATE AGAINST HATE Parents' Hub** provides resources and government advice for parents, carers, and teachers on keeping young people safe from extremism and terrorism, including online risks.
8. **NSPCC GUIDANCE FOR PARENTS AND CARERS** is designed to help keep children safe online. They help to understand what children use online and provide specific safety information on popular apps (e.g. TikTok, Instagram), online games, devices. Visit their website.
9. You can get **ADVICE ON STAYING SAFE ON THE INTERNET AT GET SAFE ONLINE:** <https://www.getsafeonline.org/> with specific guidance on safeguarding children here.
10. **THE NATIONAL CRIME AGENCY'S CEOP COMMAND** (formerly the Child Exploitation and Online Protection Centre): [CEOP Safety Centre](#) Report concerns about harm to children and to protect children from harm both online and offline through the following website: [Report to CEOP](#)
11. **INTERNET WATCH FOUNDATION:** IWF works to minimise the availability of potentially criminal internet content specifically:
 - Child sexual abuse content hosted anywhere in the world.
 - Criminally obscene adult content hosted in the UK.
 - Non-photographic child sexual abuse images hosted in the UK

You can report all criminal content at - <https://www.iwf.org.uk/>